

# Antonio W. Arrington

Horn Lake, MS  
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## Education

**Delta State University** Cleveland, MS  
Graduation: December 2019  
*Master of Business Administration*  
*Concentration: General Business*

**Mississippi State University** Starkville, MS  
Graduation: May 2004  
*Bachelor of Business Administration*  
*Concentration: Marketing*

## Relevant Experience

**FedEx Office** Memphis, TN  
**March 2020 – Present**  
*Store Assistant Manager*

- Evaluates the efficiency and productivity of team members in creating positive customer experiences
- Resolves customer disputes and complaints to ensure timely resolution and customer satisfaction
- Responsible for communication with the Store Manager and team members on goals, performance, customer issues and company initiatives
- Assists Store Manager in review and transmission of payroll

**Double A Media & Consultants** Horn Lake, MS  
**November 2014 – Present**  
*Chief Executive Officer/President/Representative*

- Develops marketing campaigns
- Consults with business owners and managers
- Examine customer and client feedback
- Deliver promotions via web, social media, and print
- Create promotional material
- Publish press releases and blog content

**Belk Department Store** Columbus, MS  
**April 2004 – May 2016**  
*Operation Team Manager, Sales Team Manager, Sales Support Manger*

- Merchandising
- Price Management
- Expense Budgeting
- Staffing
- Customer Service